

The Housing Authority of The City of Douglas, Georgia

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IMPORTANT NOTICE TO

Housing Authority of the City of Douglas, Georgia Residents

Novel Corona Virus (COVID-19) Safety measures of the Housing Authority

The Health & Safety of our residents, employees, and their families will be our first and most important priorities of the DHA. We are taking every precaution necessary to safeguard their wellbeing. In an effort to minimize the spread of COVID -19 and align with the evolving guidance from federal, state, and local health officials, the DHA desires to take certain steps as it relates to safety precautions. **These steps will be implemented effective Wednesday, March 25, 2020.**

A. Closing of Lobbies

- The lobbies of the DHA's Main Office, Maintenance Office, Community Service Office, and Security Office will be temporarily closed to the public.
- The DHA will serve residents by appointment only.
- Posted notices will provide a telephone number for the resident to call to schedule an appointment.

B. Playground

- All playgrounds owned by the DHA will be roped off.
- Signs will be posted to state: "Due to the spread of the COVID-19, the DHA prohibits use of the playground area and equipment. The DHA, further, prohibits the gathering of people in this playground area. The DHA will not be responsible for any injury that may result as a violation of this prohibition."
- DHA-owned playgrounds are located at Bryan Circle, Thrash Circle, West Bryan Area and Carver Homes

C. Closing of Community Centers

- All community centers will be temporarily closed (as a result of the congregation of a large number of people).
- DHA-owned Community Centers are: Roundtree Center; Cherry Street Center; and Phillip Street Center;

D. Management Office

- DHA residents can make payments by online (DHA website) and the drop box
- Applications for housing will only be submitted online
- Meetings/Conferences with residents will be by appointment only (including rent changes, re-certifications, orientations, etc.)
- Only the resident will be permitted to attend the meeting/conference, unless required by law to allow an assister (i.e., the resident does not speak English and needs an interpreter)

E. Security Department

- Resident Council Meetings will be cancelled
- In cases of emergency, residents will be able to call security officers on their cell phones

F. Community Service

- DHA is requesting closure of the Community Service Office Lobby to residents;
- Monthly Resident Council Meetings will be cancelled;
- Monthly Resident Council Officer's Meetings will be cancelled;
- All activities will be cancelled, including youth & senior

G. Maintenance Office

- Maintenance will answer emergency work orders only (including, but not limited to, AC not working, water leaks, lock issues, stop ups: tub, sink, toilet & drain lines;
- Car Permits will be issued by appointments only;

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